

# Index

Knowledgebase and documentation for **Cloudey** web hosting, web development, and enterprise services

To get started, click on **Shelves** in the top right corner, or type your query in the search box above.

If you cannot find an answer to your question, please feel free to get in touch by opening a support ticket via the **client portal**, or sending us an e-mail to [contact@cloudey.com](mailto:contact@cloudey.com).

## Frequently asked questions and popular topics

- **Nameservers, DNS and CloudFlare**
- **Can I use an SSL certificate? Can I use HTTPS? Do you support Let's Encrypt?**
- **Common issues related to Wordpress (incl. Elementor)**
- How can I change PHP settings? How can I increase the file upload limit or memory limit of PHP?
- How to add an additional website / domain to my hosting plan?
- Addon domains and Cloudflare ("This domain points to an IP address that does not use the DNS servers associated with this server")
- How can I manage my website? How can I access the control panel (cPanel)?
- My IP was blocked from accessing my website or the hosting control panel!
- DNS lookup tool - DNSy

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